Error Codes:

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| **Error Message** | **Error No.** | **Explanation** |
| Unknown Error | 0 | This a catastrophic error: if you see this error contact your local service centre |
| Invalid IP Address | 1 | The address entered is not in a valid format, the format should be xxx.xxx.xxx.xxx |
| Invalid Pack Code | 2 | The RCMSI Pack code entered is not in the system, check that it has been entered correctly. |
| Unable to save File | 3 | There is a problem with the SD Card, contact your local service centre. |
| Unable to retrieve data | 6 | There is a problem with the SD Card, contact your local service centre. |
| Lamp failure | 7 | An error on the lamp has been detected, Replace the Lamp. |
| Baseline Not Performed | 8 | Before measuring a sample, a Zero baseline must be performed. |
| Sample too dark | 9 | The sample measured is too dark for accurate colorimetry, use a shorter path length cell and re-measure. |
| Invalid MAC Address | 10 | The MAC address has become corrupt, contact your local service centre |
| Light Level too high | 11 | The light level is saturating the detector. Run the A/D gain procedure and the baseline the instrument. |
| Scale error code | 12 | The code entered to unlock a colour scale is incorrect, check that it has been entered correctly. |